

Case Study ReelPaper

Industry:

DTC / Eco-Friendly CPG

Service Areas:

Funnel Design, Paid Social, Programmatic Retargeting, Bundle Strategy, CRO

About The Brand

ReelPaper is a US-based direct-to-consumer brand selling 100% bamboo toilet paper and paper towels. Known for its sustainability-first approach, plastic-free packaging, and soft-but-strong rolls — they quickly built traction among environmentally conscious shoppers and subscription buyers. But as Meta CPMs rose and LTV stagnated, they were forced to reassess the viability of their scaling model.

ReelPaper partnered with PixelRevs to build a performance funnel that could do more than just preach sustainability—it had to sell it profitably.

The Challenge

- AOV stagnated at ~\$22, making scale on Meta and Amazon DSP inefficient
- First-time buyers weren't upgrading to bundles or subscriptions
- Cart abandoners and website viewers were not being retargeted effectively
- Landing pages focused too much on the mission, not enough on conversions
- Amazon DSP campaigns lacked structured segmentation or creatives

What We Did

We crafted a new acquisition and retention strategy built on smart bundling, narrative retargeting, and impact framing.

Meta Funnel Buildout

- TOF Ads (Prospecting):
 - 15s reels with side-by-side visuals: plastic-wrapped roll vs. ReelPaper's eco-packaging
 - UGC-style "unboxing" by ecomom influencers
 - Hooks like "Your toilet paper is destroying the planet (seriously)"
- MOF Ads (Education):
 - Carousel ads showing bamboo farming, impact metrics, and FSC certification
 - Customer reviews with emojis
 + star ratings
 - Split test: "Tree-Free Living" vs. "Plastic-Free Bathroom"
- BOF Ads (Retargeting):
 - Testimonial video ad with countdown timer
 - Cart recovery DPA ad with urgency overlay
 - GIF showing "rolls delivered in a box, not plastic"

Bundle Repositioning Strategy

- Designed 3 visual bundles with names:
 - Starter Roll (1-month supply)
 - Family Stash (2 months + free roll)
 - Eco Builder (3-month stack with subscription savings)
- Added value comparison module on LP: "Better than Big Box"
- Included savings in headline:
 "Save 31% when you subscribe to Eco Builder"

Post-Purchase Retargeting & Subscription Push

- Targeted past customers on Meta with "Your Refill Reminder"
- Incentivized upgrades from single orders to subscription using:
 - Free bamboo tissue roll
 - Impact certificate for customers hitting 3+ orders
- Added WhatsApp drip to remind customers of bundle benefits

Amazon DSP Activation

- Segment audiences by:
 - Product viewers
 - Cart abandoners
 - Buyers of eco-paper competitors
- Ran 3 ad creatives with:
 - "Switch from Amazon Basics to Bamboo"
 - Sustainability overlays with ASIN-specific CTAs
- Real delivery unboxing review clips

Landing Page Optimization

- Integrated above-the-fold bundle selector with one-click auto-scroll
- "You're Saving Trees" meter: visualized impact per order
- Sticky upsell bar: "Upgrade to Family Stash & Save 18%"
- Bundle switcher on mobile with before/after delivery comparison

The Results (First 8 Weeks)

Metric	Before	After PixelRevs
AOV	\$22.4	\$34.7
Subscription Rate	11.2%	27.3%
ROAS (Meta + DSP blended)	1.9x	4.1x
LTV (6-month)	\$49	\$93
Amazon DSP CTR	0.34%	0.87%
Cart Abandonment Recovery	~9%	23%

Testimonial

We were tired of feel-good creatives that didn't convert. PixelRevs brought firepower — bundle logic, real retargeting, and CRO that sells while staying on brand.

- Luis Roca,

Marketing Director @ ReelPaper

Summary

Why this worked?

- Bundles clearly communicated value + eco impact.
- Mobile-first product pages with clear toggles and urgency.
- Sharp retargeting segmentation on Meta and Amazon.
- Consistent brand tone while making CRO tweaks.
- LTV-focused subscription push post-purchase.